



Star Networks is now TelEvolve



New name and logo, service improvements and new features.

As part of the ownership and identity changes we announced in March, Star Networks has become **TelEvolve**. This name better describes the services and products we provide: The next evolution in telephone services for small business. Your invoices will now show our new name and we ask that you change your payment systems to use TelEvolve by the next billing cycle.

Your existing services will not change, but we are adding new features and capabilities to our systems. Is there something you'd like your phone to do, or a different way you'd like to manage calls? Ask us. We may already have that capability available. Do you have any frustration or pain points with your telecommunications? We can help you solve problems even if you don't know the features you need. We're always available for phone consulting at no cost to you.

In the coming months we will be migrating our services to new hardware and software, as well as adding redundant phone and internet connections. This will help ensure a higher level of reliability and minimize issues with your service. As we implement the new system, we will be contacting you to migrate your phones. You will not experience any down-time while we do this.

As always, if you have any questions about your service or would like any help in maximizing your communications services, please don't hesitate to call or email us.

Did you know?

We offer low-cost toll-free numbers and local phone numbers in almost any city in the world. Want to have a virtual office in New York? You can! Need a local number in London? No problem.

What are some of the new features?



Conference Call Rooms: Do you ever need to conference a group of people on the phone? It's simple with our dial-in conference rooms, free for existing customers. You can have up to 20 people in a conference, even if you don't have that many lines of service. Send us an e-mail to get more information, or if you would like to set this up.



411 Information Service: Dial *411 from your TelEvolve VoIP phone and you'll be connected to automated 411 service by Google - FREE!



611 Repair and Support: Need help? Just dial *611 from your TelEvolve VoIP phone to be connected directly to technical and billing support.



New Low-Cost Phone Options: Need a simple phone for a conference room, waiting area, or other low-usage location? Is the cost holding you back from adding one? We now have high-quality Polycom phones for \$99.